

## Castle Towers Shopping Centre Order and Collect

### Terms and Conditions

1. Castle Towers Shopping Centre is the operator of Castle Towers Order and Collect. We are responsible for operating and managing Castle Towers Order and Collect.
2. Castle Towers Order and Collect service will operate 10:00am to 4:00pm from Monday to Sunday.
3. You acknowledge that We act as agent for the Retailers participating in Castle Towers Order and collect only to the extent that We enable You to collect your Order. You acknowledge that Castle Towers Order and Collect does not produce or pack an Order and the participation of a Retailer in Castle Towers Order and Collect does not constitute an endorsement by Us of that Retailer or any goods that Retailer offers.
4. Other than an agency, these terms and conditions do not create or imply any partnership or any other relationship between Us and any Retailer or You. To the maximum extent permitted by law, We accept no liability for any loss or damage incurred in connection with an Order, including the Retailer's actions, negligence or omission.
5. Use of the Order and Collect service is at Your own risk. We are not liable for any damaged, lost, spoilt, misplaced or unclaimed goods. We do not accept any responsibility for the safe custody of any goods or any Order.
6. Completing an Order through Castle Towers Order and Collect means You accept these terms and conditions and the Retailer's terms and conditions.
7. We are not responsible for the ordering or payment process for any Orders. We act as facilitator only for Castle Towers Order and Collect. All ordering and payment terms are governed by the Retailer.
8. We do not guarantee the availability or participation of particular Retailers in Castle Towers Order and Collect.
9. We reserve the right to refuse to provide Castle Towers Order and Collect to any person or may impose reasonable conditions before providing Castle Towers Order and Collect.
10. When making an order, You must advise the Retailer of the date and approximate time in which You will attend the Order & Collect service (**Collection Time**). We do not guarantee that the Order and Collect service will be available if You fail to attend the service to collect Your purchase at the Collection Time.
11. The person collecting the Order must be listed as the person on the name of the Order, unless another person is nominated at the time of the Order. When You collect Your Order, you must provide photographic identification to prove that You are the person listed on the Order, or a nominated person.
12. If your Order is not collected five days after the designated pick up time, We reserve the right to return Your Order to the Retailer.
13. To collect Your order, You must drive into the Red Car Park section of Castle Towers Shopping Centre next to the Centre entry doors leading to Aldi and Kmart, accessible from Eric Felton Street.
14. You must bring Your Vehicle to a complete stop and turn off the engine before Your Order will be delivered by Us.
15. Castle Towers Shopping Centre may collect and use Your personal information to manage the Order and Collect service. This information will be handled in accordance with the Privacy Policy (available at <https://www.qicgre.com/privacy-policy>)
16. These terms and conditions incorporate Our conditions of entry to car parks which are displayed at the entry to the Car Park and online [here](#).

In these terms and conditions:

"Car Park" means all car parks associated with the Centre, including all entry and exit ramps, driveways and walkways together with any lifts, escalators or stairways servicing the car parks or connecting the car parks to any other part of the Centre.

"Centre" means Castle Towers Shopping Centre, 6-14 Castle Street, Castle Hill, NSW 2154.

“Castle Towers Order and Collect” means the service operated by Us for the purpose of facilitating the collection of Orders for goods placed by You with a Retailer.

“Order” means an order placed by You with a Retailer using Castle Towers Order and Collect.

“Retailer” means the retailers at Castle Towers Shopping Centre offering and providing the goods for sale and purchase through Castle Towers Order and Collect.

“Vehicle” includes any vehicle, its parts and accessories and any property (including valuables) left in or on it.

“We”, “Us” or “Our” means QIC Limited (ACN 130 539 123) as trustee for the QIC Castle Towers Trust (ABN 19 391 557 971) as owners of the Centre, and includes our respective agents, contractors and employees.

“You” or “Your” means any person who enters the Car Park for any reason and Order & Collect, including the driver or owner of a Vehicle and any passenger in a Vehicle.